



www.colletts.co.uk



Price List

Italian Dolomites
Picos de Europa
Pyrenees

SUMMER

WINTER

Italian Dolomites & South Tyrol - Summer 2011

28th May to 25th September 2011

- Prices are per person per week based on two people sharing a room
- Arrive and depart on whichever days suit you
- Calculate the price of stays that are not 7 days on a pro rata basis
- Halfboard includes bed, breakfast (7 days), 3 course dinner with wine (6 days)
- Full board is the same as halfboard but includes packed lunches provided by Collett's

Hosted Chalets	Halfboard	B&B	Full Board
HAUS VALENTIN			
ANGELO	£545	£485	£575
VERENA			

Superior Hosted Chalet

BRACUN	£595	£535	£625
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Hotel

MELODIA	£630	£570	£660
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Panoramic Suites in the Hotel Melodia at a supplement of £15 per person per day.

Halfboard at Melodia includes bed, breakfast & 3 course dinner for 7 days. Wine is not included.

Self Catering

APARTMENTS for 2 or 3	£295
APARTMENTS for 4 or more	£265
SUPERIOR APARTMENTS for 2 or 3	£380
SUPERIOR APARTMENTS for 4 or more	£325

Self catering prices include gas, electricity and bed linen but not towels unless in a Superior Apt. Discounts are applied if guests use sofasbeds within our self catering accommodation

Discounts & Supplements

Low Season	<i>10 % discount until 10th June and from 18th September</i>
2 Week Stays	<i>5 % discount</i>
Families	<i>See brochure Page 65 or www.colletts.co.uk</i>
Groups	<i>Contact us for details of price reductions</i>
Triple Occupancy	<i>10 % off each occupant</i>
Single Occupancy	<i>Supplements apply only if single rooms are unavailable</i>
Deposit	<i>£75 per person - balance due 8 weeks prior to departure</i>

Pyrenees & Picos de Europa - Summer 2011

Pyrenees - 3rd June to 25th September 2011
Picos de Europa - 14th May to 18th September 2011

- *Prices are per person per week based on two people sharing a room*
- *Arrive and depart on whichever days suit you*
- *Calculate the price of stays that are not 7 days on a pro rata basis*
- *Halfboard includes bed, breakfast (7 days) & 3 course dinner with wine (6 days)*
- *Self catering prices include gas, electricity and bed linen. Towels at a supplement*
- *Discounts are applied if guests use sofasbeds within our self catering accommodation*

PYRENEES

Halfboard *B&B*

HOTEL SABOCOS **£545** *£485*

Self Catering

APARTMENTS for 2 or 3 *from £295*

APARTMENTS for 4 or more *from £265*

PICOS DE EUROPA

Halfboard *B&B*

POSADA EL CORCAL **£545** *£485*

Self Catering

APARTMENTS for 2 or 3 *from £295*

APARTMENTS for 4 or more *from £265*

Discounts & Supplements

Low Season **Pyrenees** *5 % discount until 10th June and from 18th September*

Picos *5 % discount until 27th May*

2 Week Stays *5 % discount*

Groups *Contact us for details of price reductions*

Triple Occupancy *10 % off each occupant*

Single Occupancy *Add £145 per week*

Deposit *£75 per person - balance due 8 weeks prior to departure*

Italian Dolomites & South Tyrol - Winter 2010/11

14th December 2010 to 10th April 2011

- Prices are per person per week based on two people sharing a room
- Arrivals & Departures - Sundays or Saturdays
- Halfboard includes bed, breakfast (7 days), 3 course dinner with wine (6 days)
- Full board is the same as halfboard but includes packed lunches provided by Collett's

Hosted Chalets	Halfboard	Full Board
HAUS VALENTIN	£545	£575
VERENA	£595	£625

Hosted Apartments	Halfboard	Full Board
FOR 2-3 PEOPLE	£495	£525
FOR 4 OR MORE	from £395	from £425

Apts, 5 days ski hosting & 3 course dinner with wine in local restaurant (6 days) as described on Page 61

Hotels

HOTEL MELODIA
SPORT HOTEL

Prices On Request

Dinner is served each evening for hotel guests. Wine is not included.

Self Catering

APARTMENTS for 2 or 3 **£340**
APARTMENTS for 4 or more **£295**

Self catering prices include gas, electricity, bed linen and towels

Discounts are applied if guests use sofasbeds within our apartments

Discounts & Supplements

Earlybird Week 14 Dec - 20% discount
Low Season 9 & 16 January & 13 & 20 March - 10% discount
2 Week Stays 5% discount
Groups Contact us for details
Triple Occupancy 10% off each occupant
Single Occupancy Supplements apply only if single rooms are unavailable
Deposit £75 per person - balance due 8 weeks prior to departure.

BOOKING CONDITIONS

1. Collett's Mountain Holidays is the trading name of Collett's Ltd., hereafter 'the company'.

2. There is no binding contract between the company and the person booking the holiday and those included in the booking, hereafter 'the Client', until:

a) the Company booking form has been completed and signed by or on behalf of the Client.

b) the appropriate deposit of £75 per person has been received by the Company; and,

c) the booking has been confirmed by the Company in writing.

3. The balance of the holiday price including appropriate insurance premiums should be paid eight weeks prior to departure. If a holiday is booked less than eight weeks before the departure date, the full holiday price is due immediately on completion of the booking. We reserve the right to apply a supplement to your holiday after you have booked in the event of increases to the costs of supplying your holiday, which might result from changes in transport and accommodation rates, currency fluctuations and government action. Supplements will not be applied within 30 days of your departure. All prices quoted are fully inclusive of non optional charges. Prices were valid on the date of dispatch of our brochure to you, the Client, but may be subject to change thereafter. Up to date prices are available on our website.

4. The Company may cancel the booking any time prior to the 'balance due' date, but will only do so after that date if:

a) monies from the Client are still due; or

b) reasons amounting to 'Force Majeure' outside the company's control render cancellation to be in the interest of the Client, for example natural disaster, inclement weather, war, political unrest, riots, strikes and disease. In such cases, other than where monies from the Client are still due, any monies received by the Company in respect of the cancelled booking will be refunded to the Client and the Company will not have any further liability to the Client.

5. In the event of the Client cancelling the holiday of any person or persons on the booking form, the Company will apply the following cancellation charges for each such person:

More than 42 days before the holiday departure date - Deposit only.

Between 42 and 31 days before holiday departure date - 40% of total holiday price.

Between 30 and 15 days before holiday departure date -50% of total holiday price.

Between 14 and 0 days before holiday departure date - 100% of total holiday price.

6. Cancellations must be made in writing and sent to the Company's office. Cancellation charges apply from the date of arrival of the cancellation letter at the Company's office. Insurance premiums are non-

refundable and non-transferable. Cancellation charges will not apply in the event of a person or persons being substituted on the booking by the same number of persons cancelled.

7. Any specific requests by the Client, such as matters concerning diet or allergies, must be advised to the Company on the booking form. Whilst endeavouring to fulfill all specific requests, the Company is not liable to the Client if it fails to do so.

8. Save as set out in Condition 9 below, the Company's liability to the client in all cases in respect of any booking is limited to a maximum of twice the booking price (excluding insurance premiums) of the person affected in total. Also the Client is assumed to have taken out adequate travel insurance prior to departure on holiday, the Company will in no circumstances be liable to the Client for any damage or loss to any luggage or other property of the Client caused by a party other than the Company, its employees, sub-contractors, suppliers or agents.

9. The Company will not accept liability for any fatal or other injury or illness suffered by the Client save for negligent acts and/or omissions of the Company's employees, suppliers, sub-contractors, servants or agents providing that they were at the time carrying out work authorised by the Company and the claim does not arise by acts or omissions of the Client or those of a third party not connected with the Client's holiday and which were unforeseeable or unavoidable or an event which the Company or the supplier of the service could not have foreseen or avoided even with all due care.

10. Subject to conditions 8 and 9 above, the Company will not accept liability for the operations or omissions of any facility or company in the vicinity of Arabba, Pedraces Badia, Corvara, Potes and Panticosa hereafter 'the resorts', even if advertised or recommended by the Company.

11. Collett's Ltd. will not be held responsible for the closure of lifts for any reason. In the event of lack of snow, we cannot be held liable, but will endeavour to make mutually suitable arrangements, and these may incur additional costs to the Client.

12. The person signing the booking form warrants with the Company that he/she has the authority of all persons named thereon to contract on their behalf the services requested on the Booking Form.

13. It is the responsibility of the Client to check the accuracy of all documentation.

14. The Client will ensure that he/she has adequate travel insurance or other insurances and is insured for third party liability for injury and damage to the extent indicated in the Company's recommended Insurance Policy.

15. Clients are liable for all damage caused by their actions or the actions of children for whom they are responsible. Reimbursement of any damage caused

BOOKING CONDITIONS

by the client must be paid to the Company's representative in the resort. The person who signed the booking form is liable in the first instance for claims against any persons named on that same form. 16. The Client has sole responsibility for travel arrangements to and from resort even if he/she has used the Company as an agent when procuring travel products (e.g. car hire and travel tickets).

17. In the unlikely event of any dissatisfaction with the accommodation or any of the services provided during the holiday, the matter must be reported immediately to the Company's resort manager so that action can be taken by the Company. Unless the opportunity for rectification of complaints is given to a representative of the Company whilst the client is in the resort, the Company will not accept responsibility at a later date. If the Company is unable to resolve the problem satisfactorily during the Client's stay, the Client should admit his/her complaint in writing to the Company at the Company's office within 28 days of the scheduled date of return from the holiday, advising the Company of the action taken and the names of the people to whom the matter was reported. The company will not accept liability for complaints made outside this period. Moreover, the Company will not accept liability for complaints unless a report form has been obtained from the resort manager by the Client, and then completed and signed by both parties. The Company reserves the right to change the Client's accommodation provided the accommodation allocated is of the same or superior category to that originally booked.

18. Bedrooms are allocated by the Company. The Company will not accept liability for complaints based on one bedroom being deemed less attractive than another on account of its size, views, character and location. The provision of a bedroom with a balcony will only be guaranteed if a balcony is requested verbally at the time of booking by the Client, then, if available, in writing on the booking form and finally confirmed in writing by the Company.

19. Collett's Ltd. will not be held responsible for the closure of lifts during the winter season for any reason. In the event of lack of snow, we cannot be held liable, but will endeavour to make mutually suitable arrangements, and these may incur additional costs to the Client.

20. Disputes arising out of, or in connection with, this contract which cannot be amicably settled may be referred to arbitration, if the customer so wishes, under a special Scheme arranged by the Association of British Travel Agents, and administered independently by the Chartered Institute of Arbitrators. The scheme provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. Full details will be provided on

request or can be obtained from the ABTA website (www.abta.com). The Scheme does not apply to claims for an amount greater than £5,000 per person. There is also a limit of £25,000 per booking form. Neither does it apply to claims which are solely in respect of physical injury or illness or their consequences. The Scheme can however deal with compensation claims which include an element of minor injury or illness subject to a limit of £1,000 on the amount the arbitrator can award per person in respect of this element. The application for arbitration and Statement of Claim must be received by the Chartered Institute of Arbitrators within nine months of the date of return from the holiday. Outside this time limit arbitration under the Scheme may still be available if the company agrees, but the ABTA Code does not require such agreement.

21. The Company makes every effort to give accurate information in its brochures and cannot be liable to the Client in the event of changes, which occur after the brochure went to print, namely 19th October 2010. The Company is 'financially secure' in that all holiday payments are guaranteed by the ABTA scheme, of which the company is a member (No. W6883).

22. Local Excursions/Activities - During your stay you might choose to book and pay for (or ask us to book and pay for on your behalf) excursions, mountain pursuits and other activities, which are provided by a third party. These have nothing to do with Collett's Ltd. (even if advertised by us) and your contract is with the supplier and not with us. This position includes all hazardous activities. We are not responsible for the provision of any third party excursion or for anything that happens during the course of its provision by the supplier.

23. The Company view expressed in the brochure is the personal view of a member of the Company's staff. Whilst our staff will express personal opinions based on first hand knowledge of the resort, the final choice of holiday remains that of the Client. The Company will not accept any verbal statement made by a member of its staff unless it is confirmed in writing prior to the departure date of the Client's holiday.

24. These conditions are subject to English Law and the English courts shall have sole jurisdiction.

Data Protection Statement - Please be assured that we have measures in place to protect the personal booking information held by us. This information will be passed on to the principal and to the relevant suppliers of your travel arrangements. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law. Certain information may also be passed on to security or credit checking companies.